

## INTERNAL REGULATIONS FOR GUESTS OF “NAPOLI CITY INN B & B”

### *Welcome!*

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We invite you to read and sign these internal regulations. Our little rules to be observed in the B & B are not only those required by law but, above all, those dictated by common sense and mutual respect.

#### **CHECK-IN:**

At the arrival we'll give you 4 keys , a badge and a coded magnetic key. The loss will lead us to bear the costs that, in spite of ourselves, will be charged to you.

The balance of overnight stays and extra services requested must be paid upon arrival, as well as the tourist tax, 2 euros per person per day, if not paid at the time of booking.

The early release of the room does not provide for any refund.

Access to our facility is allowed only for registered guests.

The entire apartment with the exception of the terrace is **NON-SMOKING**.

#### **CHECK-OUT:**

Rooms must be vacated no later than 11.00 am on the end of stay date. We will not have problems to take care of your luggage until the end of the day.

Any extra costs accrued must be settled before departure.

#### **BREAKFAST:**

The guest is required to report any food allergies.

Breakfast is served in the common room between 7.30 AM and 10.00 AM

#### **COMMON AREAS:**

It is allowed to consume foods to be taken, use the microwave, the kettle for water, toaster and refrigerator. The organization provides all the necessary for consumption to disposal. The dishes, cutlery, ETC., at the end of their use, they will have to be restored in the container, we will have our washes.

It is allowed to smoke only on the balcony with a precaution to close outside whether the smoke produced is not filled in the apartment to annoy to non-smokers.

It is permitted to use the arcade cabinet in free way, looking for not to give any disturb to the other guests.

It is strictly forbidden to feed aquarium fishes, as to immerse hands and items in water.

It is not allowed to wander in skimpy clothes

#### **ROOMS:**

It is not permitted to cook and eat in the rooms. It is allowed to consume small snack exclusively.

It is not permitted to use ovens, stoves and everything not compatible with a bedroom.

**We invite you not to leave any valuables in the rooms, as well as in the bathrooms or in the common room, as we do not have a safe. Our organization declines all responsibility for loss, theft or damage to objects left unattended.**

It is absolutely forbidden to throw tampons in the WC and other things that can cause occlusion.

#### **CLEANING THE ROOMS:**

The organization provides right and clean rooms, change bed sheets and towels every 3 days and every check-out. Daily change of towels, cleaning and right bedroom, on request the extra cost of euro 5 per day per person.

A cleaning kit is at the disposal of the guest in the corridor cabinet

## **SAFETY AND MISCELLANEOUS:**

We invite the guests to always close doors, windows and make sure the correct closing of the main door.

For your safety please activate the defender device, especially during the night time.

In case of blackout due to overloading, please contact the owner, to the numbers indicated in showcase for re-activation.

The facility is equipped with video surveillance system limited to the main door and the entrance.

The B&B declines any liability for damage to persons or things to and from third parties, any damages must be declared and immediately refunded to the manager of the house.

In accordance with the apartment building and the municipal police rules, it is required to observe silence between 2.00 PM to 4.00 pm and 10.00 pm to 8.00 am.