

Forind Avio Elettronica srl, market leader since 1967 in the processing and distribution of components electronic and mechanical, since then it has set itself the objective of providing and guaranteeing a service to its customers of high quality and professional competence, combined with a wide range of articles from the most important, reliable and high-quality international brands.

The challenge that the market offers us and that we have always accepted is that of finding, for the products of the customer and for their applications, the optimal and most effective solution, both in terms of increase of quality and cost reduction.

We face the market by offering a vast assortment of items, courtesy, efficiency and technical competence of our staff, the know-how acquired over years of experience, the right relationship quality price.

We have the ambition to systematically ensure:

- complete and immediate understanding of customer needs and the reference market, in compliance with implicit, explicit and binding requirements, as well as contractual commitments already hired;
- the effective and efficient management of our processes and their constant improvement;
- the reliability of the materials and components treated;
- the satisfaction of customers and other interested parties, in order to consolidate a relationship of trust and beneficial collaboration;
- anticipating market needs, involving and directing partners towards dynamics of continuous improvement.

GOALS

Our main objectives are the following:

- the improvement of the image and reputation on the market through the increase in number of customers, increase in turnover, territorial expansion of the company and expansion in the national and foreign aeronautical sector
- The satisfaction of interested parties (owners, customers, employees, suppliers) and therefore the achievement of budget objectives, the constant reduction in the number of complaints and high level of customer satisfaction, partnership agreements with suppliers.
- Provide products that meet market needs and customer demands, compliant with requirements of applicable laws, rules and regulations and marketed at a cost that gives profit and at the same time allow competitive prices.
- Prevent and eliminate causes of non-compliance and customer complaints.
- Improve the efficiency of the company system through an improvement process over time
- Achieve, maintain and improve the certification of the Company Management System by of an accredited external body as recognition and tangible confirmation of real efficiency of the Quality Management System.

All staff working in the departments and offices of Forind Avio Elettronica are aware of the company objectives for quality which also has as its objective the achievement of a quality that tends to minimize non-conformities.

The Management of Forind Avio Elettronica ensures total commitment to achieving the objectives thanks to the collaboration existing between all the collaborators directly and indirectly involved in production and service provision activities.

The Management 24 March 2022