



#### RULES:

1. The costs for hot and cold water, light, heating (winterseason), linen and the visitors tax are included in the price.
2. For the daily cleaning are responsible the guests. If you want you can request for 30€ per day our cleaning staff. Please notice this request on the reception when you arrive.
3. Every flat has an equipment list. For eventually damages don't do any repairing on your own, but inform the reception. If the repairing costs are low, we deduct the cost from the depot. Otherwise has the guest to pay.
4. After leaving the flat at the end of the stay, the flat has to be tidy. The linen has to be in the shower, and the kitchen-equipment left in order. Otherwise the guests have to pay the eventually cleaning amount.
5. Please throw the garbage in the container which are near the Chalet Matteo.
6. For a good cohabitation, please respect the following:
  - From 1:30 pm to 4 pm and from 10 pm to 8:30am it has to be quite;
  - Keep the volume of radio and TV low;
  - Don't wear skiboats in the flat or in the staircase;
  - Please avoid games and loud noises in the common places;
  - Don't park the car on the garageramp;
  - We assign you the place for your car;
  - Don't use the lift for playing.
7. The following things are forbidden:
  - Animals;
  - Don't hang out the linen on the balcony;
  - Don't put bottles on the window-sill, ecc.
  - Don't move the equipments from one flat to the other;
  - Don't invite persons without forewarning;
  - Raggrupparsi in un' appartamento.
8. Justificated complains received by the reception about the points 6 and 7, will be resolved by a confrontation of both parts.

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