

STANDARD HOT AIR BALLOON FLIGHT WITH PROSECCO BREAKFAST

Meeting time near the balloons is at dawn.
You will assist the last phase of the inflation before getting on board. The flight is approximately 1 hour long depending on wind and weather conditions and at the pilot's discretion. After landing while the balloon is packed away we move on to celebrate with a nice glass of Prosecco and a taste of carefully selected local produce.
The whole adventure takes approx. 2½ hours.



tuscanyballooning.it
tuscanyballooning@gmail.com
(+39) 338 915 5290



PRIVATE HOT AIR BALLOON FLIGHT WITH PROSECCO BREAKFAST

Meeting time near your private balloons is at dawn.

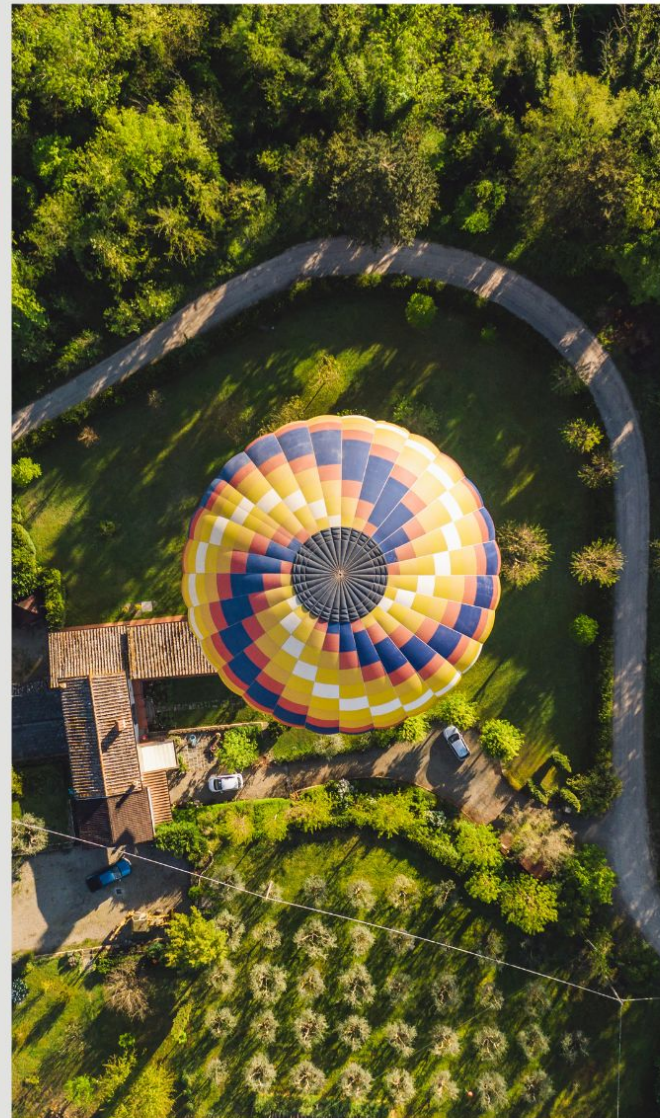
You will assist the last phase of the inflation before getting on board. The flight is approximately 1 hour long depending on wind and weather conditions and at the pilot's discretion.

After landing while the balloon is packed away you will enjoy a private celebration with a nice glass of Prosecco and a taste of carefully selected local produce.

The whole adventure takes approx. 2 1/2 hours.



tuscanyballooning.it
tuscanyballooning@gmail.com
(+39) 338 915 5290



TERMS AND CONDITIONS

Restrictions for Ballooning Participation

Ballooning is an enjoyable and safe outdoor activity for individuals of all ages. However, due to the nature of the adventure, certain individuals may not be suitable to participate. Participation is always at the sole discretion of the flight operator.

- Age and Health Restrictions:

Children under the age of 4, pregnant women, individuals with back, knee, or heart-related conditions, and those experiencing chronic pain or recovering from recent major surgery are prohibited from participating.

If you have any medical condition that could cause discomfort or be exacerbated during the flight or landing, you must consult a physician in advance.

The company accepts no liability for health-related incidents arising from undisclosed health conditions.

- Weight Limitations:

Passengers weighing over 105 kg are required to notify the company in advance, as special accommodations or additional fees may apply, particularly for group flights.

Failure to notify may result in denied boarding without refund.

Cancellation Policy

While every effort will be made to conduct the flight as scheduled, certain circumstances, such as weather conditions or logistical constraints, may necessitate a change in the launch site or the cancellation of the flight. By booking, passengers acknowledge that balloon flights are weather-dependent and inherently subject to adjustments.

Group flights require a minimum of 4 confirmed participants in total, regardless of the number of passengers in an individual booking. While it is uncommon, if the minimum number is not reached, the company reserves the right to cancel the flight. Alternatively, the customer may be offered a change of launch location or an upgrade to a private flight (subject to availability and payment of the applicable price difference). Acceptance of these alternatives is at the customer's discretion.

- Flight Cancellation:

If a flight is canceled for safety reasons due to adverse weather conditions or technical issues, the flight will be rescheduled to the next mutually convenient date. In the event that no alternative date can be arranged due to the unavailability of both parties, a full refund will be issued.

The company is not liable for any additional expenses incurred (e.g., travel, accommodation).

- Reservation Changes:

Changes to passenger names or flight types may be made up to 4 days (96 hours) prior to the flight, subject to availability. Additional charges or a change in rate may apply.

No changes are guaranteed until confirmed in writing.

- Passenger Cancellations:

Passengers wishing to modify their booking, including changing the number of passengers, must provide notice via email at least 96 hours (4 days) prior to the scheduled flight.

If passengers wish to reduce the number of participants, a full or partial refund may be issued, or the balance will be adjusted accordingly, depending on the circumstances.

If additional participants are to be added, this is subject to availability and is not guaranteed. Any price difference must be settled before the flight.



TERMS AND CONDITIONS

Cancellations made within 4 days of the scheduled flight will be subject to full payment, and no refund will be provided.

Passengers who fail to attend their scheduled flight (no-call, no-show) will forfeit their ticket, and no refund will be provided. Outstanding balance will remain due.

Payment Terms

All fees related to the reservation must be fully paid prior to boarding. No booking will be confirmed without the payment of at least a deposit and the submission of all required details. The company reserves the right to deny participation in the absence of complete payment or missing information.

Payments are considered acceptance of these terms and conditions.

Additional Terms

- Passenger Conduct & Safety

All passengers are required to comply with the instructions of the pilot and ground crew at all times. The safety of all participants is our top priority. The company reserves the right to deny boarding or remove any passenger whose behavior is deemed unsafe, disruptive, or non-compliant with safety guidelines.

In such cases, no refund will be issued.

- Late Arrival

Passengers must arrive at the designated meeting point at the time specified by the company. Balloon flights operate on a fixed schedule and cannot be delayed to accommodate late arrivals.

Failure to arrive on time may result in denied boarding, and no refund will be provided.

We recommend allowing sufficient time for travel, especially in unfamiliar areas.

- Photographs & Media Use

Photographs and video footage may be taken during the experience for promotional purposes, including on the company's website, social media, or marketing materials.

By participating, passengers grant the company permission to use such images unless they notify us in writing prior to the flight.

- Food Allergies & Dietary Restrictions

A light breakfast is offered, which may include common allergens such as gluten, nuts, dairy, and eggs.

Passengers are responsible for informing the company in writing of any food allergies, intolerances, or dietary restrictions at least 48 hours before the flight.

While we will make reasonable efforts to accommodate requests, we cannot guarantee that the food served will be allergen-free or prepared in an allergen-free environment.

The company accepts no liability for allergic reactions or related incidents.

